

We
Develop
Quality

Urban liveability

RESULTS

PERFORMANCE HIGHLIGHTS

	2018	2019
General information		
Total Parking Facilities (PFs)	≈ 2,500	2,556
Owned, Concession + Long-Leased (O+LL) PFs	635	688
Short-Leased PFs	180	172
Managed PFs	138	151
Total Parking Spaces (PSs)	≈ 454,000	547,481
O+LL PSs	281,801	282,008
Short-leased PSs	44,297	36,161
Managed PSs	71,216	150,668
O+LL PFs (kWh measured)	547	544
O+LL PSs (kWh measured)	208,708	226,773
Financial information		
Adjusted net revenue (x EUR million)	652.8	674.0
Adjusted net result (x EUR million)	204.5	223.6
Cash flow (x EUR million)	-34.7	220.8
Total of capital investment (x EUR million)	109.0	147.2
Net revenue from parking activities (x EUR million)	602.0	616.3
Net revenue from short-term parking (x EUR million)	475.5	479.0
Net revenue from long-term parking (x EUR million)	126.5	137.3
Non-financial information		
Average carbon footprint (kg CO ₂) per parking spaces	119	105
GWh consumed by O+LL PFs	89.3	87.5
Total GHG (tCO ₂)	28,088	27,040
Scope 1 (tCO ₂)	2,825	2,724
Scope 2 (tCO ₂)	25,026	24,065
Scope 3 (tCO ₂)	237	251
Car fleet e-cars	53	55
Car fleet diesels	300	292
E-charging stations	586	1,008

	2018	2019
Employees	1,562	1,503
Employees receiving regular general training	860	1,070
Employee training hours (average per year)	21.4	20.9
Health & Safety number of incidents	49	57
Health & Safety number of lost days	917	743
Total PFs offering 24/7 service	962	1,011
Total PFs offering online information	729	789
Total PFs offering e-charging stations	115	217
Total PFs offering online pre-booking services		221
Total PFs dedicated to hospital parking	51	52
O+LL PFs with disabled parking spaces	424	445
O+LL PFs underground	349	383
O+LL PFs with elevators	284	370
O+LL PFs with energy-saving LED lighting	59	228
O+LL PFs with CCTV	250	285
O+LL PFs near public transport hub	110	160
O+LL PFs offering car sharing schemes	32	32
O+LL PFs with bicycle parking	11	94
Strategic cities with five or more PFs	58	119
Total PSs dedicated to PRMs	2,144	2,309
Total POIs listed online (excl. FR)	653	734
Development PaSS Platform	yes	yes
Development Compliance Programme	yes	yes
Development LED Transformation Project	yes	yes
Strategic Thought Leader / Expertise Programme	yes	yes
Strategic Q-Park Liveability Model	yes	
Implemented PlatePay in Belgium		yes
Implemented Event parking in the Netherlands		yes

VALUE CREATION



Accessibility

City centres

Parking facilities have a positive impact on the quality of life in urban areas and in large cities in particular. After all, a city is more attractive if there are fewer cars on the streets. With our parking facilities and services, we contribute to the accessibility of vital functions, such as public transport hubs, train stations, airports and Park + Ride nodes in particular. Locations we service include local government offices, hospitals, schools and universities, points of interest as well as shopping centres.

Reducing traffic searching for a place to park saves time and has a positive impact on air quality in the city. And when cars and bicycles park underground, this frees up the public space for greenery and other purposes. All this means we have an indirect influence on the well-being of people.

We work together with municipalities to establish fair parking tariffs that contribute to the quality of life in urban areas. It is in the interest of municipalities, as well as Q-Park, to tune parking tariffs for different facilities and distances, such as parking on-street or in parking facilities, and in the city centre or at the outskirts of the city.

By engaging municipalities in dialogue on these matters, we want to use our expertise to make a contribution to the accessibility and sustainability of cities. We actively seek collaboration with local governments so that regulated and paid parking become an integral part of urban mobility.

At Q-Park we endeavour to provide a range of parking solutions for easy access to city destinations. These can be at Park+Ride, inner ring, or city centre locations.