

We
Develop
Quality

Urban liveability

SUPPLY CHAIN

Our parking services mainly consist of providing parking spaces in purpose-built parking facilities or in off-street car parks. This can be pay-on-exit parking behind barriers, or parking paid by means of Pay & Display parking tickets, or via a parking service app. We also offer customers the opportunity to pre-book a parking space.

As we don't produce goods but deliver a service, our supply chain mainly consists of PMS suppliers, real estate and operational maintenance suppliers. We also invest substantial amounts in ICT systems and business intelligence (BI) to prepare Q-Park for further digitisation and other developments. Most if not all suppliers are located in Western Europe.

Figure 32: Supply chain mainly consists of PMS suppliers, real estate and operational maintenance suppliers



GOVERNANCE, POLICIES AND CODES

All static information regarding Q-Park governance, policies and codes can be found on our corporate website as this information does not depend on the reporting year.

 [Click here for our Corporate governance.](#)

 [Click here for our Integrity Policy.](#)

 [Click here for our CSR Code.](#)

Changes in CSR reporting

Based on strategic considerations, on 30 April 2019 the Company disposed of its operations in the Nordic countries: Sweden, Norway and Finland. Following the disposal, the 2018 results were not comparable with those reported for 2019. We have therefore adjusted all data for 2018 to enable us to compare figures for these two years.

We value your feedback

We value your feedback on our CSR Report 2019 as this will help us to further improve its quality. Should you have any questions or comments, please send them in an e-mail to cmc@q-park.com.

Figure 33: Governance, policies and codes

