

We  
Develop  
Quality

Urban liveability

## Four quadrants

The model is based on four value quadrants:

- I Value creation
- I Value capturing
- I Value sharing
- I Value retention

In the following sections we report on our performance and explain how we create value per critical success factor (CSF) and key performance indicator (KPI) in each quadrant. We report our results over 2019 compared to 2018 where we have the data available.

## Q-Park Liveability Model

The sunburst chart is interactive. To read about a particular CSF or KPI and see our results, click a segment in the Liveability Model to jump directly to that part of the report. This feature is only available in the online version.



# RESULTS

## PERFORMANCE HIGHLIGHTS

	2018	2019
<b>General information</b>		
Total Parking Facilities (PFs)	≈ 2,500	2,556
Owned, Concession + Long-Leased (O+LL) PFs	635	688
Short-Leased PFs	180	172
Managed PFs	138	151
Total Parking Spaces (PSs)	≈ 454,000	547,481
O+LL PSs	281,801	282,008
Short-leased PSs	44,297	36,161
Managed PSs	71,216	150,668
O+LL PFs (kWh measured)	547	544
O+LL PSs (kWh measured)	208,708	226,773
<b>Financial information</b>		
Adjusted net revenue (x EUR million)	652.8	674.0
Adjusted net result (x EUR million)	204.5	223.6
Cash flow (x EUR million)	-34.7	220.8
Total of capital investment (x EUR million)	109.0	147.2
Net revenue from parking activities (x EUR million)	602.0	616.3
Net revenue from short-term parking (x EUR million)	475.5	479.0
Net revenue from long-term parking (x EUR million)	126.5	137.3
<b>Non-financial information</b>		
Average carbon footprint (kg CO <sub>2</sub> ) per parking spaces	119	105
GWh consumed by O+LL PFs	89.3	87.5
Total GHG (tCO <sub>2</sub> )	28,088	27,040
Scope 1 (tCO <sub>2</sub> )	2,825	2,724
Scope 2 (tCO <sub>2</sub> )	25,026	24,065
Scope 3 (tCO <sub>2</sub> )	237	251
Car fleet e-cars	53	55
Car fleet diesels	300	292
E-charging stations	586	1,008