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Four quadrants

The model is based on four value quadrants:

- I Value creation
- I Value capturing
- I Value sharing
- I Value retention

Q-Park Liveability Model

In the following sections we report on our performance and explain how we create value per critical success factor (CSF) and key performance indicator (KPI) in each quadrant. We report our results over 2019 compared to 2018 where we have the data available.

The sunburst chart is interactive. To read about a particular CSF or KPI and see our results, click a segment in the Liveability Model to jump directly to that part of the report. This feature is only available in the online version.

